

# New to ITIL®

## Achieve Your ITIL v3 Certification

Learning Tree offers these courses to help you achieve ITIL v3 Certification:

### ITIL v3 Foundation Certificate (2 credits)

197 ITIL® v3: Achieving Foundation Certification

### Lifecycle Modules (3 credits each)

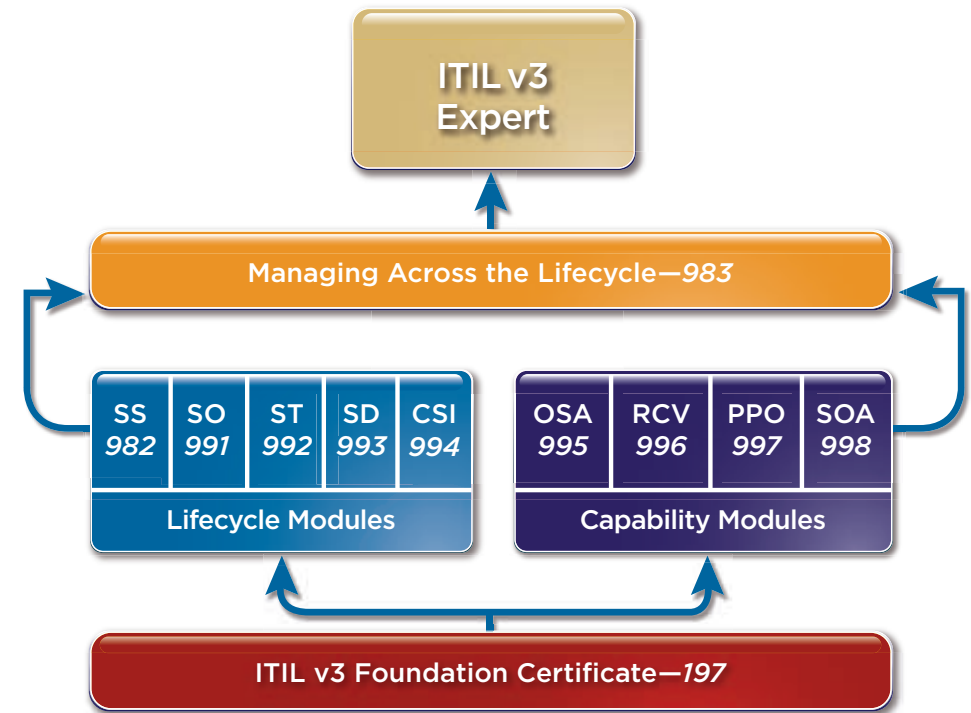
982 ITIL® v3 Intermediate Qualification: Service Strategy  
 997 ITIL® v3 Intermediate Qualification: Service Operation  
 992 ITIL® v3 Intermediate Qualification: Service Transition  
 993 ITIL® v3 Intermediate Qualification: Service Design  
 994 ITIL® v3 Intermediate Qualification: Continual Service Improvement

### Capability Modules (4 credits each)

995 ITIL® v3 Intermediate Qualification: Operational Support and Analysis  
 996 ITIL® v3 Intermediate Qualification: Release, Control and Validation  
 997 ITIL® v3 Intermediate Qualification: Planning, Protection and Optimisation  
 998 ITIL® v3 Intermediate Qualification: Service Offerings and Agreements

### Managing Across the Lifecycle (5 credits)

983 ITIL® v3 Intermediate Qualification: Managing Across the Lifecycle  
 17 credits are required to take the Managing Across the Lifecycle Examination.



#### LEGEND

<b>SS</b> - Service Strategy	<b>OSA</b> - Operational Support and Analysis
<b>SO</b> - Service Operation	<b>RCV</b> - Release, Control and Validation
<b>ST</b> - Service Transition	<b>PPO</b> - Planning, Protection and Optimisation
<b>SD</b> - Service Design	<b>SOA</b> - Service Offerings and Agreements
<b>CSI</b> - Continual Service Improvement	<i>All Learning Tree Course numbers are in italics.</i>



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